



## Our capabilities

With offices located in Canberra and Wellington, Oxygen has a strong local presence at the heart of government in Australia and New Zealand. A partnership with Oxygen is an engagement with the entire company. Our expert business and technical consultants are supported by well organised practice teams, who in turn receive the full backing of Oxygen's executive management. Oxygen is wholly owned by ASX-listed UXC, a large, financially sound provider of solutions and services across the enterprise market in Australia and New Zealand.

Oxygen's reputation for proven technical and management implementation capabilities is founded upon the successful completion of a number of high profile SAP upgrades and new implementation projects for key government organisations at both federal and state level. We have completed projects for the Australian Crime Commission, the former Department of Employment and Workplace Relations, former Department of Education, Medicare Australia, and the Department of Finance.

Oxygen's depth of business and technical knowledge enables it to respond to a wide variety of SAP public sector work including:

**Upgrades:** The requirement of existing customers to stay up-to-date with the latest SAP technology often places a resource drain on departmental teams already fully engaged supporting daily operations. Oxygen has proven experience in complex upgrade projects and its engagement model is designed to lower risk and minimise disruption throughout the functional review and testing phases of an upgrade project.

**New implementations:** While many large public sector organisations are experienced users of SAP, easier technology adoption and the new emphasis on lifting public sector performance increases SAP's appropriateness for small to medium sized enterprises. A certified SAP services partner, Oxygen has considerable new SAP implementation experience and understands the type of SAP templates that work for the public sector. Our implementation methodology helps customers deliver SAP projects that realise business value.

**Multi-instance consolidations:** Driven by pressures for increased service and cost efficiencies, amalgamation and separation of government departments continues apace. The 'whole-of-government' approach coupled with reviews recommending consolidation of core functions such as procurement and IT demands will see a steep demand for partners with expertise in rationalising SAP systems. Oxygen is currently at the forefront of this trend, managing the consolidation of the SAP platform for the Departments of Education and Employment into one super department.

**New application adoption:** As public sector organisations move to reduce operation costs, improve service delivery and engage more closely with private sector companies, the demand for new functionality increases. Moving beyond financials and human resource applications many government departments now require sophisticated knowledge management, collaboration, and business intelligence tools to improve strategic planning and business execution. Oxygen's deep understanding of how SAP applications operate allows us to provide technically superior solutions to meet new business imperatives.

[Read the DEWR case study >>](#)

[Read the TVNZ case study >>](#)

## The Oxygen difference

**Proven and reputable:** Oxygen has successful public sector projects under its belt, and our customers testify to the quality of our work (See the DEWR and TVNZ case studies). We implement proven solutions to complex problems, using consultants with broad business experience and deep SAP technical knowledge.

**Team approach, client focus:** Oxygen operates first and foremost as a team. We are known by our brand, not by individuals and all our solutions are founded upon a robust methodology and proven approach. Our key focus is being responsive to customers and committed to projects. We have a strong local presence and resources on call across our whole organisation which we can activate to quickly resolve project issues.

**Best value, low risk:** Under constant ministerial scrutiny CIOs and COOs at government departments demand low risk, high return on investment solutions. Oxygen's proven implementation methodologies create robust repeatable solutions that follow SAP best practice.